



ASHLEY'S HOUSE

Online Safety Policy

Ashley's House is aware of the growth of internet and the advantages this can bring. However, it is also aware of the dangers it can pose, and we strive to support children, staff and families to use the internet safely.

We refer to '*Safeguarding children and protecting professionals in early years settings: online safety considerations*' to support this policy.

[Safeguarding children and protecting professionals in early years settings: online safety considerations - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/publications/safeguarding-children-and-protecting-professionals-in-early-years-settings-online-safety-considerations)

The Designated Safeguarding Lead is ultimately responsible for online safety concerns. All concerns need to be raised as soon as possible to **Dipaley Patel**. The use of technology has become a significant component of many safeguarding issues. Child sexual exploitation; radicalisation; sexual predation: technology often provides the platform that facilitates harm.

The breadth of issues classified within online safety is considerable, but can be categorized into three areas of risk:

- ✓ **Content:** *being exposed to illegal, inappropriate or harmful material; for example, pornography, fake news, racist or radical and extremist views;*
- ✓ **Contact:** *being subjected to harmful online interaction with other users; for example commercial advertising as well as adults posing as children or young adults; and*
- ✓ **Conduct:** *personal online behaviour that increases the likelihood of, or causes, harm; for example making, sending and receiving explicit images, or online bullying.*

Within Ashley's House we aim to keep children, staff, and parents safe online. Our safety measures include:

- Ensuring we have appropriate antivirus and anti-spyware software on all devices and update them regularly
- Ensuring content blockers and filters are on all our devices, e.g., computers, laptops, tablets, and any mobile devices
- Ensuring all devices are password protected and screen locks. Practitioners are



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reminded to use complex strong passwords and they are kept safe and secure in the Office in a locked filing cabinet, changed regularly and are not written down

- Monitoring all internet usage across the setting
- Providing secure storage of all devices at the end of each day, in the office in a locked filing cabinet
- Ensuring no social media or messaging apps are installed on Ashley House devices
- Reviewing all apps or games downloaded onto devices ensuring they are age and content appropriate.
- Using only Ashley's House devices to record/photograph children in the setting, which will be kept in the office in a locked filing cabinet with a signing in and out sheet which will be checked at close of day on the close checklist.
- Never emailing personal or financial information
- Reporting emails with inappropriate content to the internet watch foundation (IWF www.iwf.org.uk)
- Teaching children how to stay safe online and report any concerns they have by following the **Safeguarding Policy** and completing the **'Logging a Concern about a Child's Welfare and Safety'** and the **DSL must complete their part of this form**, the **'Correspondence Log'** is to be completed. Staff are encouraged to use the link below for any guidance that they need.

[Online Safety for Children - Tips & Guides | NSPCC](#)

[Resource Library \(thinkuknow.co.uk\)](#)

- Ensuring children are supervised when using internet connected devices
- Not permitting staff or visitors to **private** access to the Organisation Wi-Fi
- Talking to children about the difference between talking to people online and comparing people in real life situations to online 'friends'.
- Providing training for staff, at least annually, in online safety and understanding how to keep children safe online. We encourage staff and families to complete an online safety briefing, which can be found at <https://moodle.ndna.org.uk/>
- Staff model safe practice when using technology with children and ensuring all staff abide by an acceptable use policy; instructing staff to use the work IT equipment for matters relating to the children and their education and care. No personal use will be tolerated (see acceptable IT use policy)



- Monitoring children's screen time to ensure they remain safe online and have access to material that promotes their development. We ensure that their screen time is within an acceptable level and is integrated within their programme of learning
- Making sure physical safety of users is considered including the posture of staff and children when using devices
- Being aware of the need to manage our digital reputation, including the appropriateness of information and content that we post online, both professionally and personally. This is continually monitored by the setting's management
- Ensuring all electronic communications between staff and parents is professional and takes place via the official Ashley's House communication channels, e.g., the setting's email addresses and telephone numbers. This is to protect staff, children, and parents
- Signposting parents to appropriate sources of support regarding online safety at home

If any concerns arise relating to online safety, then we will follow our safeguarding policy and report all online safety concerns to the DSL.

The DSL will make sure that:

- All staff know how to report a problem and when to escalate a concern, including the process for external referral, the member of staff must complete the **'logging a concern about child's safety and welfare'**, the **DSL must complete their part of this form**, the **correspondence log** is to be completed.
- Parents are supported to develop their knowledge of online safety issues concerning their children via information available in the Organisation and sent out in the monthly newsletters.
- Parents are offered support to help them talk about online safety with their children using appropriate resources
- Parents are signposted to appropriate sources of support regarding online safety at home and are fully supported to understand how to report an online safety concern, will you have posters for Safeguarding up for parents?
- Staff have access to information and guidance for supporting online safety, both personally and professionally.
- Under no circumstances should any member of staff, either at work or in any other place, make, deliberately download, possess, or distribute material they know to be illegal, for example child sexual abuse material.



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Cyber Security

This policy should be read in conjunction with your Data protection and Confidentiality Policy, Acceptable IT Use Policy and GDPR Privacy statement.

Good cyber security means protecting the personal or sensitive information we hold on children and their families in line with the Data Protection Act.

We are aware that Cyber criminals will target any type of business including childcare and ensure all staff are aware of the value of the information we hold in terms of criminal activity e.g., scam emails. All staff are reminded to follow all the procedures above including backing up sensitive data, using strong passwords and protecting devices to ensure we are cyber secure.

To prevent any attempts of a data breach (which is when information held by a business is stolen or accessed without authorisation) that could cause temporary shutdown of our setting and reputational damage with the families we engage with we inform staff not to open any suspicious messages such as official-sounding messages about 'resetting passwords', 'receiving compensation', 'scanning devices' or 'missed deliveries'.

Staff are asked to report these to the manager as soon as possible and these will be reported through the NCSC Suspicious Email Reporting Service at report@phishing.gov.uk



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| This policy was adopted on | Signed on behalf of the Organisation | Date for review |
|-----------------------------------|---------------------------------------------|------------------------|
| <i>16/10/2024</i> | Dipaley Patel | <i>16/05/2025</i> |